

EXHIBIT 8

From: Kathy Leonard </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=8F1603811 FCD48D9BA911 BBD27C537DB-XKLS8>
To: Dennis F. Santaniello
Sent: 5/29/2019 1:25:42 PM
Subject: Pharmacy
Attachments: FLRetail_Jobaid.pdf; Order Discrepancy Flow Chart.pdf; POReceivingApplication_Procedures.pdf; Publix Pharmacy HR 2019.pptm

Dennis,

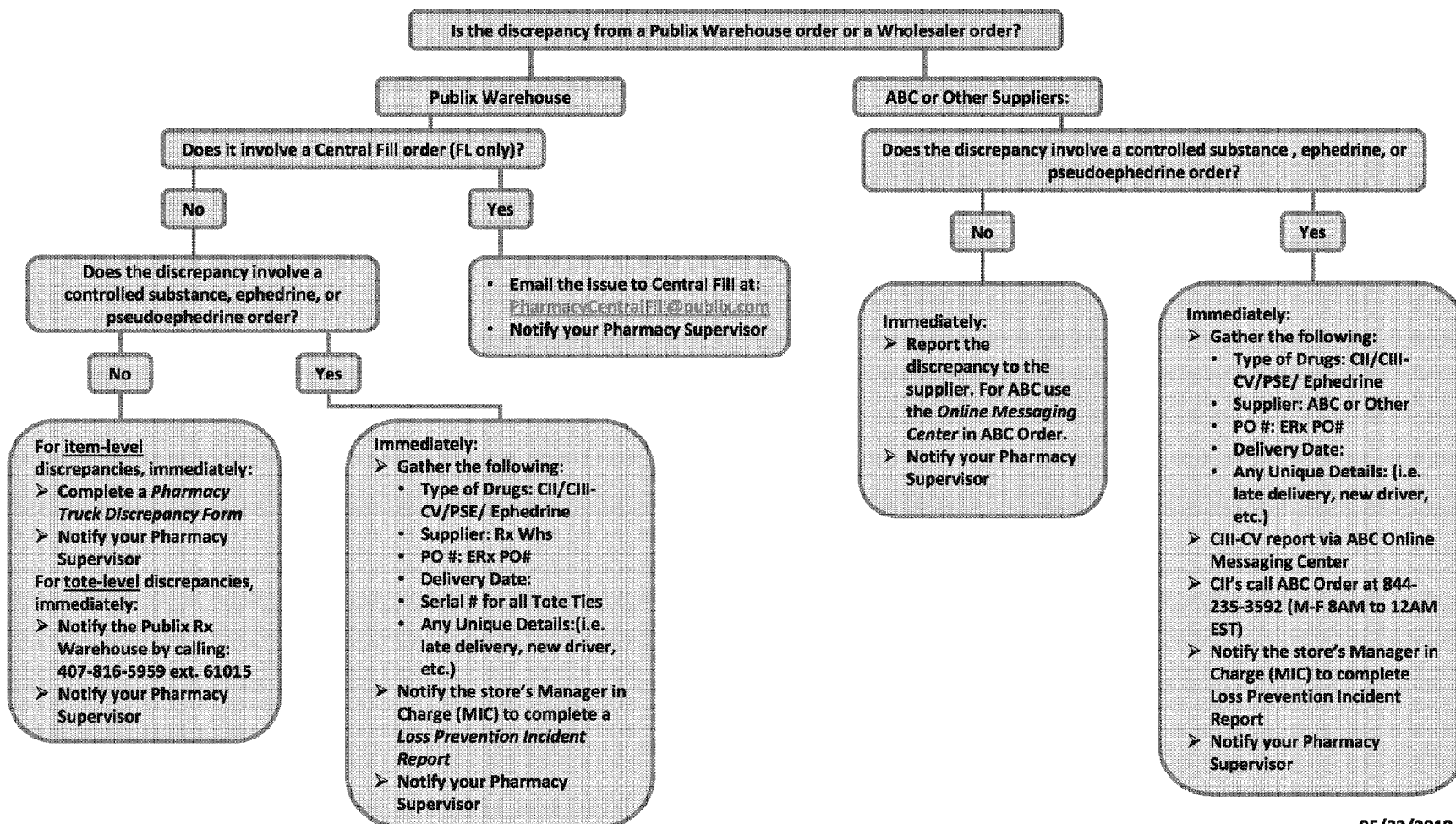
This is what I was thinking. Take a look and let me know if this information is relevant. If you want me to cover anything else, feel free to let me know. Happy to update it before Friday!

Thank you for the opportunity to speak with your group!

Kathy Leonard, PharmD
Publix Super Markets
Pharmacy Operations Manager
Miami Division
(727)385-1113

PLAINTIFF TRIAL
EXHIBIT
P-01381

Directions for Tote-Level or Item-Level Order Discrepancies



05/22/2019

FL Retail Pharmacy Controlled Substance Law Update – Effective 7/1/18

Overview

To combat the opioid abuse epidemic in the state of FL, Governor Rick Scott has signed into law the expansion of the Prescription Drug Monitoring Program (PDMP) and additional regulation of prescribers and dispensers.

Effective Date: 7/1/18

How does this impact you?

Review the items below to understand new requirements of the law, as well as Publix policy and procedure in order to comply. Complete this review and then click the “x” at the top of the screen.

See the **References** section on the pharmacy portal page for important links:

- Pharmacy R&P Ch. 8, Controlled Substances and PDMP sections
- Boards of Pharmacy & Government Agencies - *FL Take Control* website
- Boards of Pharmacy & Government Agencies - *Acceptable Photo IDs* reference sheet.

PDMP Requirements & Related Procedures

1. Prior to dispensing a CII, CIII, CIV, and opioid CV (including refills), the **pharmacist** must check the PDMP to analyze patient dispensing history to determine whether the prescription can be filled.
 - Refer to the information located in the sections of Ch. 8 of the Pharmacy R&P which cover Identifying Invalid Controlled Substances and PDMP.
 - New Rxs - check prior to PV1. The PV1 RPh is responsible for ensuring proper documentation.
 - Refill Rxs - check prior to PV2. The PV2 pharmacist is responsible for ensuring proper documentation.

Note: All non-opioid CVs are exempt, as well as patients < 16 years old.

2. The PDMP check completed by the pharmacist must be documented with one of the following Tx Notes for each qualifying fill.
 - **PDMP CHECKED- RX ACCEPTED**
With this documentation, a WLB site or Central Processing will process the prescription.
 - **PDMP CHECKED- RX REJECTED**
With this documentation, the Rx would then be cancelled and returned to the patient if written and/or direction would be provided to the patient to discuss with their prescriber.
 - **Unable to check PDMP – system down or other technical issue. Dispensing only a 3 - day supply.**

Note: Central Processing & WLB will not process controlled substance Rxs without proper notation that PDMP was checked. Home store RPhs should check the PDMP.

Day Supply & Hard Copy Requirements

Follow the PUB Edits in Adjudication Exception to check for proper documentation by the prescriber on CII prescriptions.

- For acute pain as determined by prescriber:
 - up to a 3-day supply, and
 - no documentation needed.
- For acute pain and medically necessary to have more than a 3-day supply as determined by prescriber:
 - up to a 7-day supply, and
 - “acute pain exception” must be documented on the hard copy.
- For non-acute pain as determined by prescriber:
 - appropriate day supply, and
 - “non-acute pain” must be documented on hard copy.

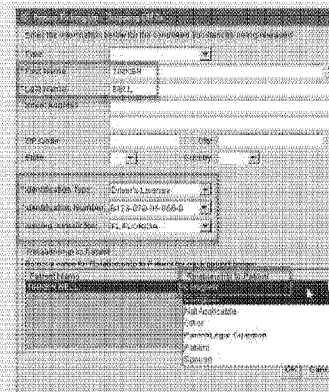
If you are unable to check the PDMP due to technical difficulty, only a 3-day supply can be provided to the patient.

Note: The pharmacist must discuss prescription clarifications with the prescriber. Verification over the phone with appropriate documentation on the hard copy is acceptable.

Patient/Caregiver Pick-Up Requirements

Before dispensing/releasing any controlled substance (CII-CV) to a person not known to the pharmacist, the pharmacist must require the person purchasing, receiving, or acquiring the prescription to present valid photographic identification or other verification of his or her identity. If the person doesn't have proper identification, the pharmacist may verify the validity of the prescription and identity of the patient with the prescriber/prescriber's agent or via health plan eligibility through real-time adjudication.

The new law requires dispensers to report pick-up information to the PDMP; therefore, the following pop-up will be presented in EnterpriseRx for all controlled substance prescriptions at Release to Patient (RTP). This pop-up must be completed properly to report accurate information to the PDMP:



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Patient/Caregiver Pick-Up Requirements, *continued*

For Pick-Up at the Counter:

Option 1

If the patient/person picking up the CII-CV is known to the pharmacist, photo ID verification is not required and you will need to complete the following on the screen to Release the Rx in EnterpriseRx:

- Type: Select *Person Picking Up*
- First & last name of person picking up the Rx: Enter name or it will auto-populate with patient name
- Identification Type: Select *Other*
- Identification Number: Enter *Known to RPh*
- Issuing Jurisdiction: Select *FL*
- Relationship to Patient: Select the applicable relationship

Option 2a

If the patient/person picking up the CII-CV is not known to the pharmacist, photo ID verification is required and the following must be completed on the screen to Release the Rx in EnterpriseRx:

- Type: Select *Person Picking Up*
- First & last name of person picking up the Rx: Enter name or it will auto-populate with patient name
- Identification Type: Select applicable ID type
- Identification Number: Enter the applicable ID #
- Issuing Jurisdiction: Select the applicable jurisdiction
- Relationship to Patient: Select the applicable relationship

Option 2b

If the patient/person picking up the CII-CV is not known to the pharmacist and a photo ID is not available, the pharmacist may verify validity of Rx and/or patient with the prescriber or prescriber's agent or real-time online adjudication of an insurance claim. This will be a judgment call of the pharmacist. In this case, the following must be completed on the screen to Release the Rx in EnterpriseRx:

- Type: Select *Person Picking Up*
- First & last name of person picking up the Rx: Enter name or it will auto-populate with patient name
- Identification Type: select *Other*
- Identification Number: Enter one of the following:
 - *Verified by prescriber/prescriber's agent*
 - *Verified by TP insurance adjudication*
- Issuing Jurisdiction: Select *FL*
- Relationship to Patient: Select the applicable relationship

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Patient/Caregiver Pick-Up Requirements, *continued*

Person Picking Up / Dropping Off Rx

Enter the information below for the controlled substances being released:

Type:

First Name: TINKER

Last Name: BELL

Street Address:

ZIP Code: City:

State: Country:

Identification Type: Driver's License

Identification Number: B123-070-95-056-0

Issuing Jurisdiction: FL FLORIDA

Relationship to Patient

Select a value for Relationship to Patient for each patient below:

Patient Name	Relationship to Patient
TINKER BELL	Caregiver

Relationship to Patient dropdown options: Caregiver, Not Applicable, Other, Parent/Legal Guardian, Patient, Spouse

OK Cancel

For Rx Deliveries Only:

For home, institutional setting (e.g., nursing home, ALF, SNF) and other (e.g., corporate) deliveries, you will verify validity of the Rx and identity of the patient with either real-time insurance adjudication or verification with the prescriber or prescriber's agent. The following must be completed on the screen to Release the Rx in EnterpriseRx:

- Type: leave blank
- First & last name of person picking up the Rx: auto-populate with patient name
- Identification Type: select *Other*
- Identification Number: Enter one of the following:
 - Verified by TP insurance adjudication
 - Verified by prescriber/prescriber's agent
- Issuing Jurisdiction: Select *FL*
- Relationship to Patient: Select *Patient*

Should you have any further questions regarding this new regulation, please contact your Pharmacy Supervisor.
 We will continue to keep you informed of interpretation of this new law and how it impacts our pharmacies as information develops.

PO Receiving Application Overview

Background

The PO Receiving Application (App) will minimize time spent processing invoices, reduce payment delays and eliminate costly manual processes. This automation also enables Pharmacies to have more accurate balance on-hand in EnterpriseRx (ERx).

EDI Vendors vs. Non-EDI Vendors

Electronic Data Interchange (EDI) vendors accept an electronic Purchase Order (PO) through EnterpriseRx (ERx). Additionally, we receive orders and electronically process invoices through the PO Receiving App for EDI vendors.

Examples of EDI vendors include: ABC, ASD and the Publix Warehouse.

Non-EDI vendor orders are received through the PO Receiving App, but the ordering and receiving process is slightly different for these vendors. You will see these orders in the PO Receiving App and receive them by scanning, but other parts of the process aren't automated. For instance, we receive paper invoices to provide to the DSD Clerk for manually processing payment to the vendor.

Examples of Non-EDI vendors include: VaxServe and Medisca.

Scope

The App allows all ERx orders, including Publix Warehouse orders, to be scanned and received. Once a purchase order is received in the App, the balance on-hand in ERx is automatically updated.

Pharmacies cannot 'receive' a purchase order through the ERx system, the order must be received in the App. If the handheld device is having issues or not working, you must follow the directions in the **Backup Processes** section below (pg. 17).

Additionally, the invoice payment process is automated for all 'EDI' vendors. EDI vendors can be distinguished by the vendor name in the App (see below).

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Once you scan and submit these orders in the App, the invoices are sent to accounting for payment.

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PO Receiving Application Overview, Continued

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PO Receiving Application Overview, Continued

Maintaining the Scanning Device

Users must log out of the App and place the device in the charging cradle when receiving is complete. Do not set the device down in an area that is not secure. It could result in theft!

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PO Receiving Application Overview 3

PO Receiving Application Overview, Continued

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PO Receiving Application Scanning Process

Scanning Process for EDI Vendors

After properly receiving all totes per the receiving processes in Chapter 11 of the Pharmacy R&P Guide, you are ready to scan in your order.

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PO Receiving Application Scanning Process 5

PO Receiving Application Scanning Process, Continued

Scanning Process for
EDI Vendors, cont'd

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PO Receiving Application Scanning Process, Continued

Scanning Process for
EDI Vendors, cont'd

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PO Receiving Application Scanning Process 7

PO Receiving Application Scanning Process, Continued

Scanning Process for
EDI Vendors, cont'd

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PO Receiving Application Scanning Process, Continued

Scanning Process for
EDI Vendors, cont'd

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PO Receiving Application Scanning Process 9

PO Receiving Application Scanning Process, Continued

Scanning Process for
EDI Vendors, cont'd

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Note: All orders must be scanned in and received the day that they are delivered.

Scanning Exceptions for Non-EDI Vendors & Processing Invoices

Scanning Exceptions for Non-EDI Vendors

The scanning process for Non-EDI vendors is virtually the same; however, there are three main differences with the Non-EDI orders:

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Processing Invoices

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Scanning Exceptions for Non-EDI Vendors & Processing Invoices 11

Ordering Discrepancies

Introduction

Tote-level and item-level order discrepancies must be handled as soon as they are discovered. The information in this section will instruct you on how to handle discrepancies and who to contact.

Common order discrepancies include:

Discrepancy	Example
Shortages	You are invoiced for 5 boxes of test strips, but there are only 4 boxes in the order.
Overages	You are invoiced for 5 boxes of test strips, but there are 6 boxes in the order.
Missing Totes	While checking in the order, the supplier's manifest says you should have 6 totes, but the driver only brings you 5.
Extra Totes	While checking in the order, the supplier's manifest says you should have 6 totes, but the driver brings you 7. Important: For extra totes intended for another Publix Pharmacy, keep the tote and document the following on the supplier's manifest: <ul style="list-style-type: none"> • Tote ID • Store # of the pharmacy that the tote belongs to • Number of total totes received

Order Discrepancies for Non-Controlled Substance Orders

All shortages, overages, missing totes, and extra totes for non-controlled substance orders must be reported to the supplier and your Pharmacy Supervisor.

Follow the instructions below for non-controlled substance order discrepancies:

If...	Then...
ABC	<ul style="list-style-type: none"> • Report discrepancies through ABC Passport. See the ABC Guide on the Pharmacy Portal for detailed instructions: <i>Pharmacy Operations → Inventory Management → Ordering & Receiving Product → ABC Guide</i> • Email your Supervisor with details.
Warehouse	<ul style="list-style-type: none"> • Report shortages and overages to the warehouse through the <i>Pharmacy Truck Discrepancy Form</i>, located at: <i>Pharmacy → Store Quick Links → Useforms → Product Useforms → Inventory Management → Pharmacy Truck Discrepancy Form</i>. • Report missing totes and extra totes to the warehouse by calling (407)816-5959 ext. 61015. • Email your Supervisor with details.
All Other Vendors	<ul style="list-style-type: none"> • Report discrepancies to the supplier. • Email your Supervisor with details.

Note: See **Chapter 11 of the Pharmacy R&P Guide** for additional information on these processes.

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Ordering Discrepancies, Continued

Order Discrepancies for Controlled Substances, Ephedrine, or Pseudoephedrine

All shortages, overages, missing totes, and extra totes for controlled substances, ephedrine, and/or pseudoephedrine must be reported to the supplier, the store's Manager in Charge (MIC), and your Pharmacy Supervisor **immediately upon discovery**.

Follow the instructions below for controlled substance order discrepancies:

If	Then
ABC or Other Supplier	<ul style="list-style-type: none"> Report CIII-CV, Ephedrine, or Pseudoephedrine discrepancies through ABC Passport, or other supplier if applicable. Report CII discrepancies by calling ABC Customer Care at: 844-235-3592 (M-F, 8am to 12am EST), or other supplier if applicable. Report all controlled substance, ephedrine, or pseudoephedrine discrepancies to your store's MIC <u>and</u> your Pharmacy Supervisor with the following information. Your MIC will report the incident using the <i>Loss Prevention Incident Report</i>. <ul style="list-style-type: none"> Type of Drugs: CII, CIII-CVs, Ephedrine, or Pseudoephedrine Drug Name(s) & Shortage/Overage Amount(s) Supplier: ABC or other supplier PO#: PO # from EnterpriseRx Date of Expected Delivery: refer to your store's order delivery schedule (Check your Pharmacy Monitor Card or the Pharmacy Portal at: <i>Pharmacy Operations → Inventory Management → Ordering & Receiving Product → Ordering Schedules</i>.)
Publix Warehouse	<ul style="list-style-type: none"> Report all controlled substance, ephedrine, or pseudoephedrine discrepancies to your store's MIC <u>and</u> your Pharmacy Supervisor with the following information. Your MIC will report the incident using the <i>Loss Prevention Incident Report</i>. <ul style="list-style-type: none"> Type of Drugs: CII, CIII-CVs, Ephedrine, or Pseudoephedrine Drug Name(s) & Shortage/Overage Amount(s) Supplier: Rx Warehouse PO#: PO # from EnterpriseRx Date of Expected Delivery: refer to your store's order delivery schedule (Check your Pharmacy Monitor Card or the Pharmacy Portal at: <i>Pharmacy Operations → Inventory Management → Ordering & Receiving Product → Ordering Schedules</i>.) Serial Numbers for all Tote Ties: include the serial # for all the tote ties that came in the delivery that day <p>Important: Keep the tote ties from the entire delivered order in a Ziploc bag until you receive further instructions from your Pharmacy Supervisor or Loss Prevention. <u>Make sure to seal the bag and document the date of the order on the bag.</u></p>

Note: See **Chapter 11 of the Pharmacy R&P Guide** for additional information on these processes.

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Missing Deliveries

Introduction

Once you have completed the order receiving process and the pharmacist has accepted the orders that were delivered for the day, you must check the App for any remaining PO's that have not been received. If none exist, you are done for the day. If there are remaining PO's in the App, complete the steps below to ensure there are no missing deliveries.

Missing Deliveries

Following the steps below to check for missing deliveries.

Step	Action								
1	<p>After you have received the delivered orders, are there any remaining PO's in the App?</p> <table> <tr> <th>If...</th><th>Then...</th></tr> <tr> <td>No</td><td>No further action is needed.</td></tr> <tr> <td>Yes</td><td>Go to Step 2.</td></tr> </table>	If...	Then...	No	No further action is needed.	Yes	Go to Step 2.		
If...	Then...								
No	No further action is needed.								
Yes	Go to Step 2.								
2	<p>Was the PO expected to be delivered today?</p> <table> <tr> <th>If...</th><th>Then...</th></tr> <tr> <td>No</td><td>No further action is needed.</td></tr> <tr> <td>Yes</td><td>Go to Step 3.</td></tr> </table>	If...	Then...	No	No further action is needed.	Yes	Go to Step 3.		
If...	Then...								
No	No further action is needed.								
Yes	Go to Step 3.								
3	<p>Was the PO for a Controlled Substance order?</p> <table> <tr> <th>If...</th><th>Then...</th></tr> <tr> <td>No</td><td>Go to Step 4</td></tr> <tr> <td>Yes</td><td>Go to Step 5</td></tr> </table>	If...	Then...	No	Go to Step 4	Yes	Go to Step 5		
If...	Then...								
No	Go to Step 4								
Yes	Go to Step 5								
4	<p>Follow the steps below for missing <u>non-controlled substance</u> PO's:</p> <table> <tr> <th>If...</th><th>Then...</th></tr> <tr> <td>ABC</td><td> <ul style="list-style-type: none"> Report the missing PO to ABC Order through ABC Passport. See the ABC Guide on the Pharmacy Portal for detailed instructions: <i>Pharmacy Operations → Inventory Management → Ordering & Receiving Product → ABC Guide</i> Email your Supervisor with details. </td></tr> <tr> <td>Warehouse</td><td> <ul style="list-style-type: none"> Report the missing PO to the warehouse by calling (407)816-5959 ext. 61015. Email your Supervisor with details. </td></tr> <tr> <td>All Other Vendors</td><td> <ul style="list-style-type: none"> Report the missing PO to the supplier. Email your Supervisor with details. </td></tr> </table>	If...	Then...	ABC	<ul style="list-style-type: none"> Report the missing PO to ABC Order through ABC Passport. See the ABC Guide on the Pharmacy Portal for detailed instructions: <i>Pharmacy Operations → Inventory Management → Ordering & Receiving Product → ABC Guide</i> Email your Supervisor with details. 	Warehouse	<ul style="list-style-type: none"> Report the missing PO to the warehouse by calling (407)816-5959 ext. 61015. Email your Supervisor with details. 	All Other Vendors	<ul style="list-style-type: none"> Report the missing PO to the supplier. Email your Supervisor with details.
If...	Then...								
ABC	<ul style="list-style-type: none"> Report the missing PO to ABC Order through ABC Passport. See the ABC Guide on the Pharmacy Portal for detailed instructions: <i>Pharmacy Operations → Inventory Management → Ordering & Receiving Product → ABC Guide</i> Email your Supervisor with details. 								
Warehouse	<ul style="list-style-type: none"> Report the missing PO to the warehouse by calling (407)816-5959 ext. 61015. Email your Supervisor with details. 								
All Other Vendors	<ul style="list-style-type: none"> Report the missing PO to the supplier. Email your Supervisor with details. 								

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Missing Deliveries, Continued

Missing Deliveries,
cont'd.

Step	Action	
5	Follow the steps below for missing controlled substance PO's:	
	If	Then
	ABC or Other Supplier	<ul style="list-style-type: none"> Report CIII-CV missing PO's through ABC Passport, or other supplier if applicable. Report CII missing PO's by calling ABC Customer Care at: 844-235-3592 (M-F, 8am to 12am EST), or other supplier if applicable. Report all missing PO's containing controlled substances to your store's MIC <u>and</u> your Pharmacy Supervisor with the following information. Your MIC will report the missing PO using the <i>Loss Prevention Incident Report</i>. <ul style="list-style-type: none"> type of drugs: CII or CIII-CVs supplier: ABC or other supplier PO#: PO # from EnterpriseRx Date of Expected Delivery: refer to your store's order delivery schedule
	Publix Warehouse	<ul style="list-style-type: none"> Report all missing PO's containing controlled substances to your store's MIC <u>and</u> your Pharmacy Supervisor with the following information. Your MIC will report the missing PO to the warehouse and others using the <i>Loss Prevention Incident Report</i>. <ul style="list-style-type: none"> type of drugs: CII or CIII-CVs supplier: Rx Warehouse PO#: PO # from EnterpriseRx Date of Expected Delivery: refer to your store's order delivery schedule Serial Numbers for all Tote Ties: include the serial # for all the tote ties that came in the delivery that day <p>Important: Keep the tote ties from the entire order in a Ziploc bag, until you receive further instructions from your Pharmacy Supervisor. <u>Make sure to seal the bag and document the date of the order on the bag.</u></p>

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Missing Deliveries 15

Credits and Back-Up Processes

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Credits and Back-Up Processes, Continued

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Credits and Back-Up Processes 17



Publix Pharmacy

Kathy Leonard
Pharmacy Operations Manager
5-31-19

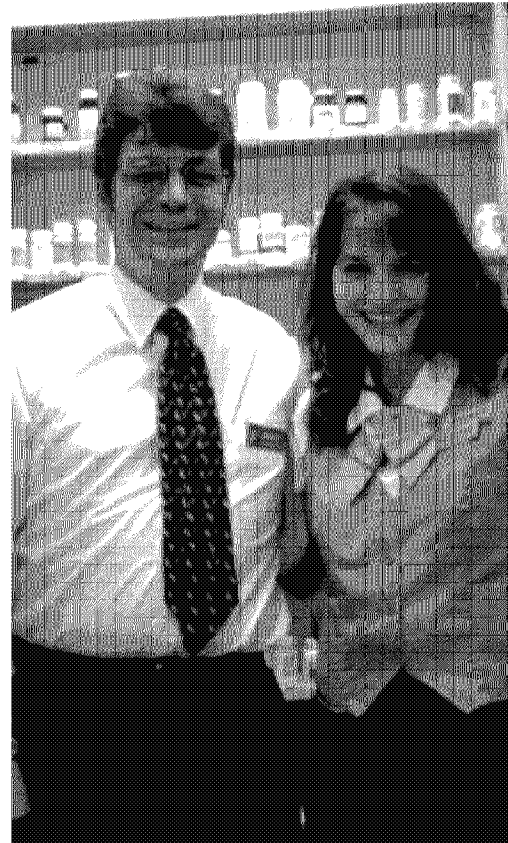


Trivia

- What year did we open our first Publix Pharmacy? **1986**
- How many Publix Pharmacies do we operate? **1,127**
- How many Publix Pharmacy Standalone pharmacies do we operate? **15**
- How many prescriptions are filled through Central Fill each week? **333,000**
- How many prescriptions were sold at Publix last week? **1,272,266**
- Do you have the Publix Pharmacy App? **YES!!!!!!!!!!!!**



*The expert in
anything was
once a
beginner.*



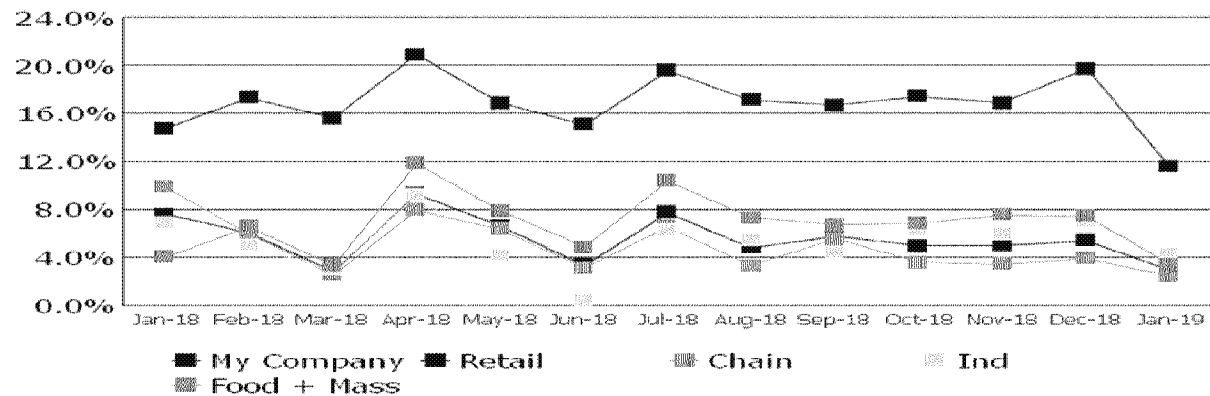
Uniform Change





2018 Growth

Rx Growth



Month	Publix	Retail	Chain	Ind	Food + Mass
Jan-19	11.5%	2.9%	2.4%	4.2%	3.4%
Dec-18	19.7%	5.4%	3.9%	6.9%	7.4%
Nov-18	15.8%	5.0%	3.4%	5.9%	7.5%
Oct-18	17.4%	4.9%	3.6%	6.2%	6.8%
Sep-18	16.7%	5.7%	5.5%	4.4%	6.7%
Aug-18	17.1%	4.8%	3.3%	5.4%	7.3%
Jul-18	19.5%	7.7%	6.5%	6.2%	10.3%
Jun-18	15.1%	3.3%	3.0%	0.3%	4.8%
May-18	16.8%	6.6%	6.4%	4.1%	7.9%
Apr-18	20.9%	9.3%	7.9%	9.2%	11.8%
Mar-18	15.6%	2.8%	2.5%	2.9%	3.3%
Feb-18	17.3%	6.0%	5.9%	5.0%	6.5%
Jan-18	14.7%	7.6%	9.8%	6.8%	4.0%



Pharmacy

\$7.50/90 Day Supply Meds

- Alzheimer's Disease
- Arthritis/Pain
- Asthma & Allergies
- Cholesterol
- Diabetes
- Gastrointestinal
- Gout
- Heart Health/Cardiovascular
- Men's Health
- Mental Health
- Osteoporosis
- Parkinson's Disease
- Seizure Disorders
- Women's Health



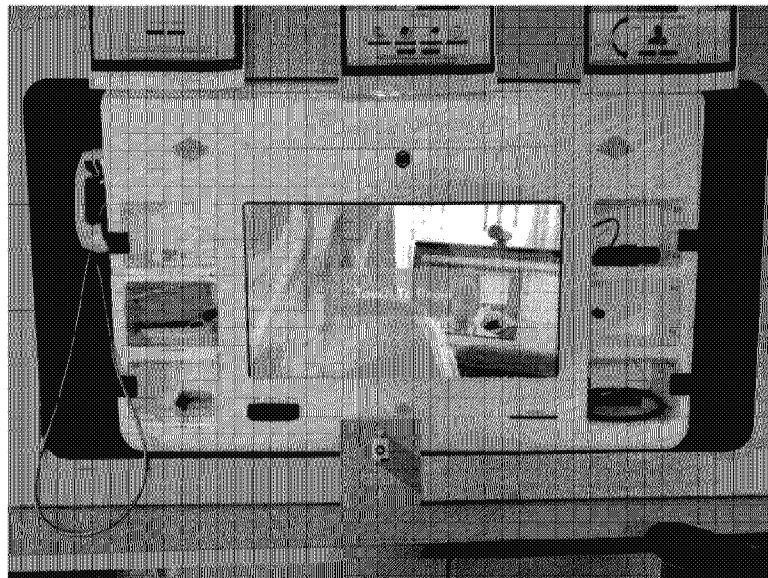
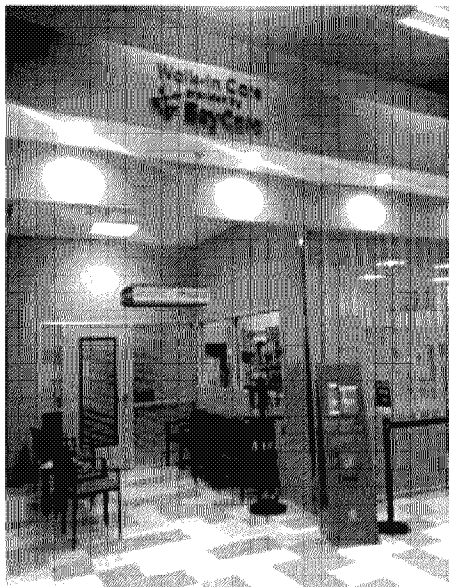
FREE MEDS

(\$92.9M since inception 2007)

- Metformin
- Lisinopril
- Amlodipine
- Amoxicillin
- Ampicillin
- SMZ-TMP
- Penicillin VK



Publix Walk-In Care Clinics



2019 Strategic Imperatives

Vision Statement

To revolutionize the pharmacy experience through our culture of ownership that drives innovative services and better health and wellness for our customers

Business Goals

Grow Sales	Innovate Services	Engage Digitally
Build positive script growth	Leverage technology & strategic partnerships	Employ targeted engagements

Key Business Strategies

<ul style="list-style-type: none">• Drive customer penetration• Leverage and expand specialty pharmacy• Execute script acquisition programs• Lead the industry in immunizations	<ul style="list-style-type: none">• Develop full omnichannel experience• Expand clinical and patient care capabilities• Energize adherence programs such as Med Sync• Grow hospital partnerships	<ul style="list-style-type: none">• Offer pharmacy acquisitions<ul style="list-style-type: none">• Transfers• \$10 off flu shots• Adopt text reminders and notifications• Employ targeted promotions on services to non-pharmacy shoppers
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Mission Statement

Every day, Publix Pharmacy strives to be a high-performance team by owning business results and delivering operational excellence as well as innovative solutions all while optimizing scale, risk and efficiency in order to better the health and wellness of our customers

Pharmacy Services

- Immunizations
- Sync Your Refills
- Pharmacy App
- Medication Therapy Management
- Compounding
- Specialty
- Medication Flavoring
- Central Fill

Publix Standalone Pharmacies

Store #	Location Name	City
3201	Publix Central Pharmacy #3201	Orlando
3210	H. Lee Moffitt Cancer Center	Tampa
3211	Lakeland Regional Medical Center	Lakeland
3212	Publix Compounding Pharmacy	Orlando
3213	Publix Specialty Pharmacy	Orlando
3214	H. Lee Moffitt Cancer Center - McKinley	Tampa
3215	Nicklaus Children's Hospital	Miami
3216	Nemours Children's Hospital	Orlando
3217	Nemours Children's Specialty Care	Jacksonville
3218	BayCare Mease Countryside Hospital	Safety Harbor
3219	BayCare Morton Plant Hospital	Clearwater
3220	BayCare St. Anthony's Hospital	St Petersburg
3221	BayCare St. Joseph's Hospital	Tampa
3222	Winter Haven Hospital	Winter Haven
3227	Flagler Hospital	St Augustine

Policies

- Confidentiality, working for competitors, substance abuse, conscientious objection
- No personal devices plugged into Publix computers
- No pictures in the pharmacy
- No Publix documents posted on social media
- No bags/purses/coats in pharmacy
- Never share your override code
- No food in medication refrigerators
- Adhering to PO receiving processes



Opioid Epidemic

- Every day, more than 130 people in the United States die after overdosing on opioids.
- CDC estimates that the total economic burden of prescription opioid misuse alone in the United States is \$78.5 billion a year.
- Roughly 21-29% of patients prescribed opioids for chronic pain misuse them.
- Know the Signs. Save a Life.





PDMP Requirements

(Prescription Drug Monitoring Program)

- July 1, 2018: new laws passed in FL and TN
- Pharmacists are required to check PDMP prior to dispensing any controlled substance
- Florida PDMP = EFORCSE
 - Electronic Florida Online Reporting of Controlled Substances Evaluation
- Day Supply and Hard Copy Requirements
- Patient/Caregiver Pick Up Requirements
- Reference document in electronic format for your review





Cannabidiol (CBD)

- 2014: Florida passed legislation allowing for the use of CBD oil for select conditions, establishing the Office of Medical Marijuana.
- 2017: qualified patients could begin legally purchasing CBD and other cannabis products from state licensed dispensaries.
 - Required Medical Marijuana Card.
- CBD without MMJ card – companies operating under federal hemp legislation. More to come...
- FDA Hearing 5/31:
 - Cannabis-Derived Compounds “Scientific Data”





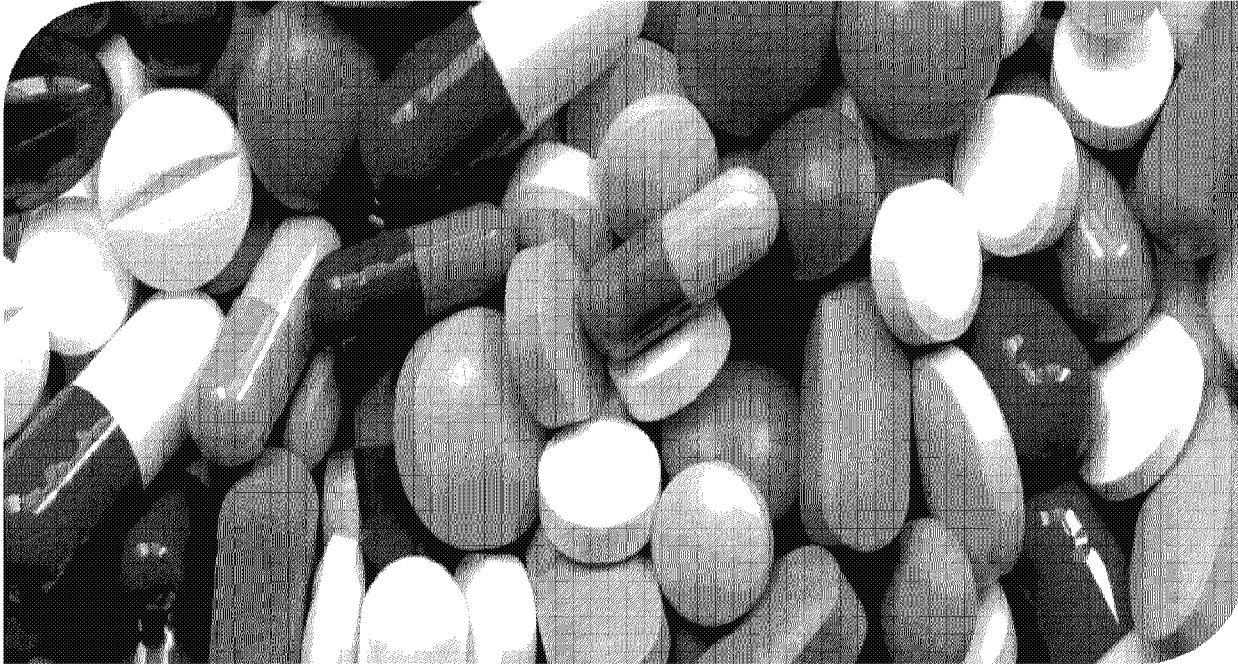
Say What?

- QRE ~~Q~~uality Related Event (errors)
- DIR Fees ~~D~~irect and Indirect Remuneration Fees
- CMR ~~C~~omprehensive Medication Review
- MTM ~~M~~edication Therapy Management
- PA ~~P~~rior Authorization
- E-FORCSE ~~E~~lectronic – Florida Online Reporting of
Controlled Substance Evaluation
- HIPAA ~~H~~ealth Insurance Portability & Accountability Act (privacy)
- Outcomes/Mirixa ~~O~~platforms to perform MTM services





Questions?



Kathy.Leonard@Publix.com **(727)385-1113**



DOCUMENT PRODUCED IN NATIVE FORMAT

Store #	Location Name	City
3201	Publix Central Pharmacy #3201	Orlando
3210	H. Lee Moffitt Cancer Center	Tampa
3211	Lakeland Regional Medical Center	Lakeland
3212	Publix Compounding Pharmacy	Orlando
3213	Publix Specialty Pharmacy	Orlando
3214	H. Lee Moffitt Cancer Center - McKinley	Tampa
3215	Nicklaus Children's Hospital	Miami
3216	Nemours Children's Hospital	Orlando
3217	Nemours Children's Specialty Care	Jacksonville
3218	BayCare Mease Countryside Hospital	Safety Harbor
3219	BayCare Morton Plant Hospital	Clearwater
3220	BayCare St. Anthony's Hospital	St Petersburg
3221	BayCare St. Joseph's Hospital	Tampa
3222	Winter Haven Hospital	Winter Haven
3227	Flagler Hospital	St Augustine

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